

Warranty for RFID Device (Non-Consumable)

TERMS and CONDITIONS

HK-RFID warrants RFID Devices (Non-consumables) sold to customers (the "Device(s)") against defects in workmanship and materials for a period of 1 year from the original date of delivery under the following conditions:

- (1) Customer's sole and exclusive remedy and the entire liability of HK-RFID under this warranty will be, at HK-RFID's option, repair or replacement of the Device if reported within the period of warranty after the defect.
- (2) The warranty card must be presented together with the official purchase receipt or dealer's invoice when warranty service is rendered. Otherwise, HK-RFID reserves the right to refuse the provision of free warranty during the warranty period.
- (3) All sales are final. In no event does HK-RFID warrant or accept return of the Device is error free or that customer will be able to operate the Device without problems or interruptions.
- (4) The customer is responsible for returning the defective Device at his/her own expense.
- (5) Before returning any Device for replacement, be sure to back up data and remove any confidential, proprietary, or personal information from the Device. HK-RFID is not responsible for the damage to or loss of any data which the customer do not back up.
- (6) A fee (excluding material fee) will be charged at the HK-RFID's discretion for any out-of-warranty service under the circumstances described in (9) below.
- (7) For any uncertain or doubtful occasion, after examination, HK-RFID has the right to alter or refuse to issue or to cease this warranty.
- (8) The Device(s) are not recommended for outdoor use.
- (9) Restrictions. The warranty does not apply if the product has been (a) explicitly or implicitly altered or repaired in any way by anybody other than qualified technical people of HK-RFID. (b) damaged due to failure to follow installation or operation instruction , abuse, negligence, fire, flood, acts of God (including, but not limited to, lightening strikes), natural calamities, electrostatic discharge damage , failure to provide a suitable operating environment, improper transportation and storage or other events beyond HK-RFID control and damage that is caused during shipping for warranty and maintenance services and any Device that is returned with the security seal broken; or (c) The product model number label or serial number label has been effaced or altered.
- (10) Extended Warranty. Customer can extend the warranty after the expiration of free warranty and request onsite services. If the extension is made within 3 months upon expiration of free warranty period, no administration fee will be charged. Otherwise, HK-RFID may charge

reasonable administration fee for discontinued subscription of warranty services. The details of the extended warranty and onsite investigation can be obtained via email or phone call.

(11) HK-RFID reserves the rights to alter the terms and conditions each year. The terms and conditions are subject to change without prior notice.

CONTACT INFORMATION

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DISCLAIMER

EXCEPT AS SPECIFIED IN THIS WARRANTY, ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS, AND WARRANTIES INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, SATISFACTORY QUALITY OR ARISING FROM A COURSE OF DEALING, LAW, USAGE, OR TRADE PRACTICE, ARE HEREBY EXCLUDED TO THE EXTENT ALLOWED BY APPLICABLE LAW. TO THE EXTENT AN IMPLIED WARRANTY CANNOT BE EXCLUDED, SUCH WARRANTY IS LIMITED IN DURATION TO THE WARRANTY PERIOD. BECAUSE SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION.

Hong Kong RFID Ltd.

A leading RFID product designer and solution provider which provides various system services according to customers' specific and unique requirements. Our product development team has strong R&D expertise specializing in providing innovative and customized RFID solutions. Services provided include system development, wireless system design, product ideas and design, etc. With strong technical support, Hong Kong RFID Ltd. is able to respond efficiently to changing unique needs of clients.

Company Awards:

